

# How should ElectraNet engage with consumers?

## Consumer Advisory Panel

Name: Rainer Korte

Position: Executive Manager Asset Management

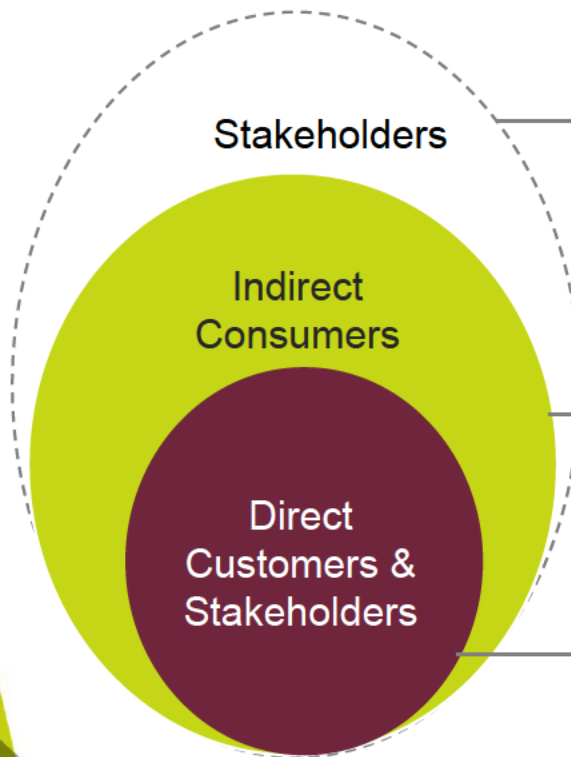
# Our Consumer Engagement Principles

1. Clear, accurate and timely communication
2. Accessible and inclusive
3. Transparent
4. Measurable

# Stakeholder Mapping - Summary

## Stakeholder Ecosystem

## Definition of Group



Stakeholders representing the interests of consumers

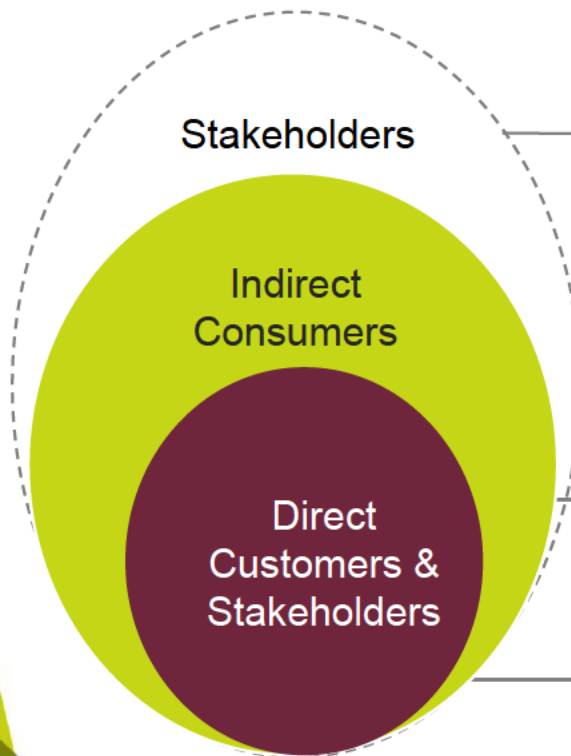
Consumers who are not physically connected to the ElectraNet network

Directly connected customers to the ElectraNet network or key stakeholders directly influenced by ElectraNet

# Stakeholder Mapping - Summary

## Stakeholder Ecosystem

## Examples of Groups

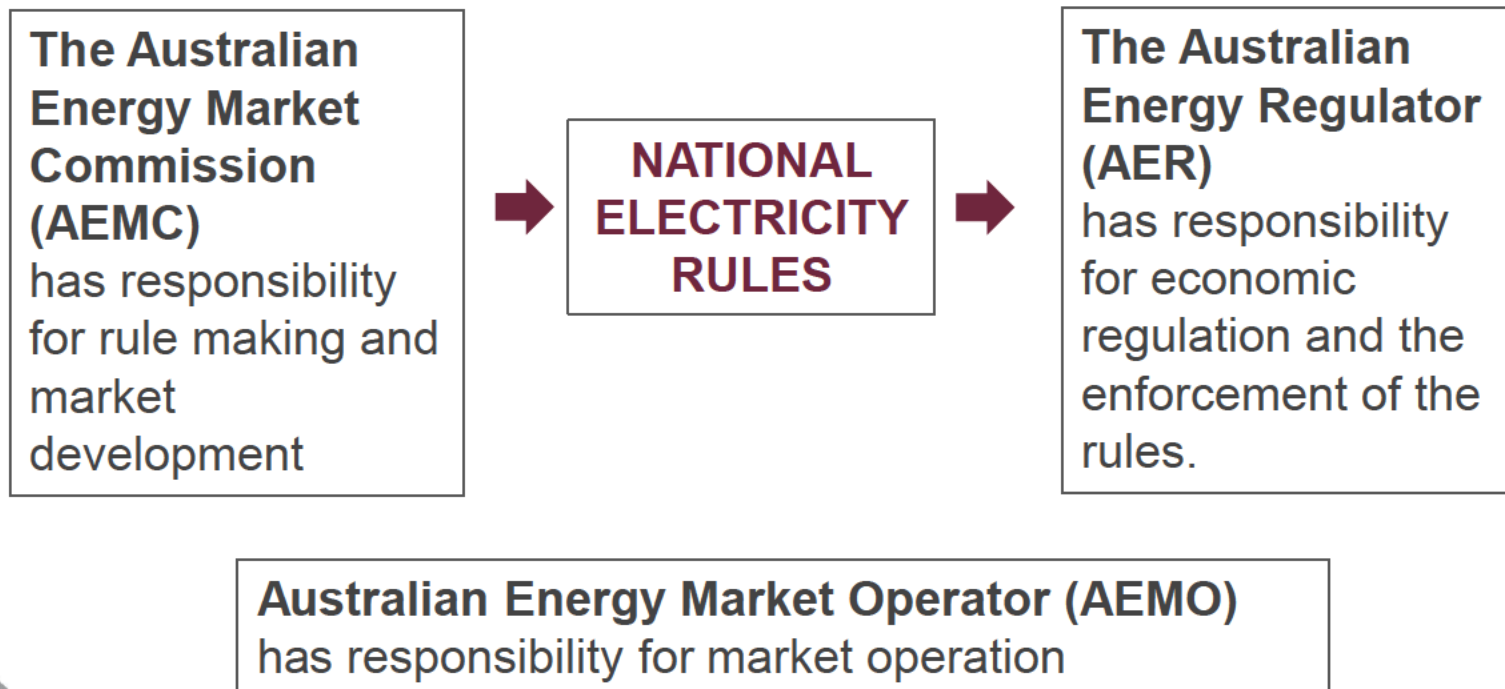


- Business Advisory (examples)
  - Business SA
  - Primary Produces SA
- Consumer Advisory (examples)
  - Uniting Care Australia, SACOSS, COTA
  - Energy Consumers Coalition of SA
- Local and State Government
- Regulators
- AEMO

- 745,000 Residential consumers
- 99,000 Business consumers
- 8,500 Stakeholders with transmission towers on their assets

- 15 Regulated directly connected customers
- Approximately 20 sub transmission customers
- 14 Retailers in SA
- Business that made submissions on the SA Power Networks revenue and revised revenue proposal (Approximately 20)

# Regulatory Framework

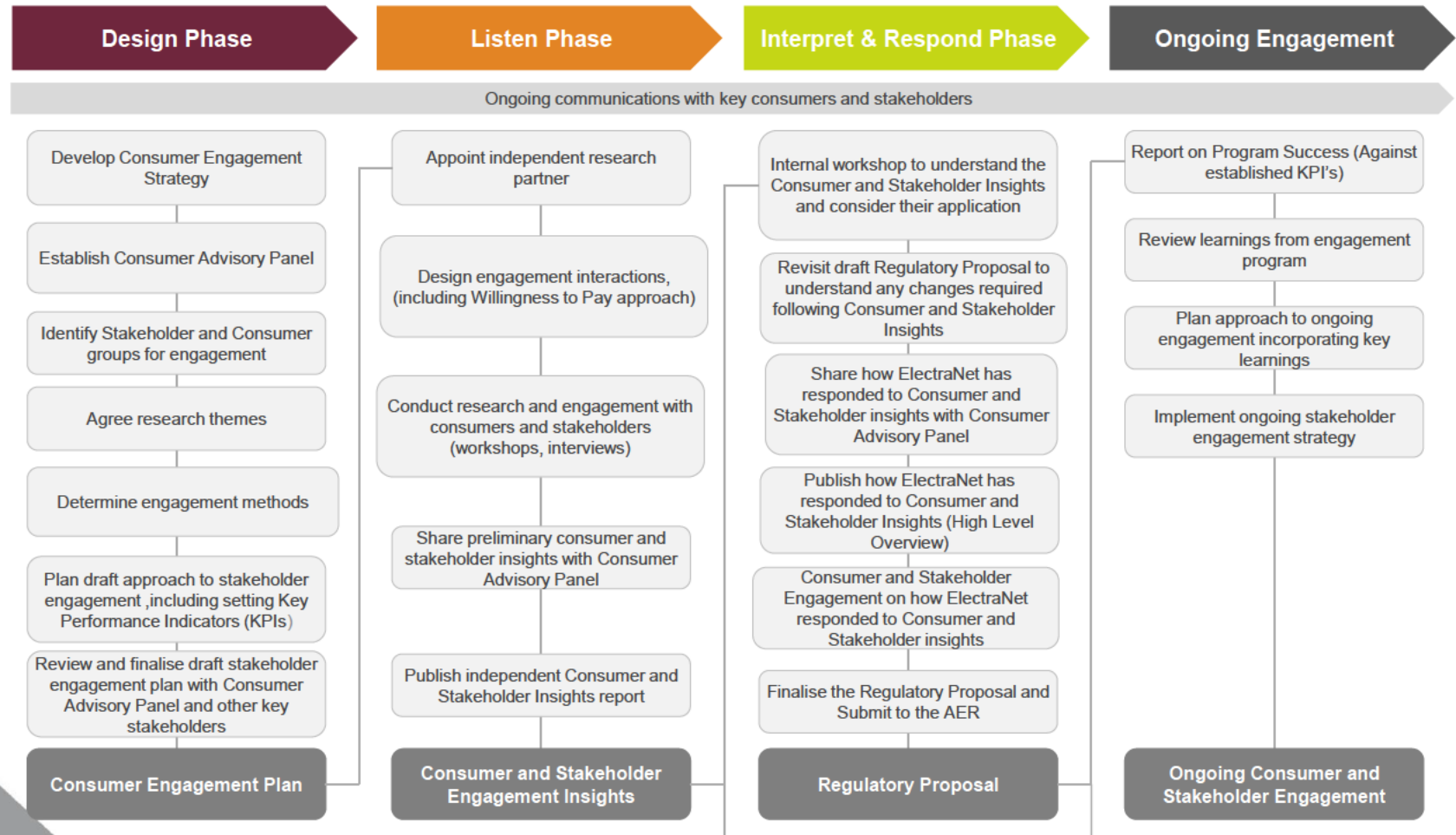


# Stakeholder Mapping – Proposed Approaches

Stakeholder group	Leverage SAPN Research	Initial consultation	Ongoing communication	Research method	
				Deep dive interviews	Consultation workshops
Advisory Groups	X	X	X	X	X
Government			X	X	X
Regulators		X	X		Observers
AEMO			X		
Indirect Consumers	X		X		
Direct Customers		X	X	X	X
Direct Stakeholders	X	X	X	X	X
Other		X	X		

Groupings and approach is indicative

# Draft Consumer Engagement Plan



# Revenue Reset 2018-2023 Timetable

Regulatory Process	Timing
ElectraNet notifies AER of the need for a Framework & Approach stage	Oct 2015
AER consults on framework & approach	Nov / Dec 2015
Notice on need for Framework and Approach	Dec 2015
AER publishes a position paper	Jan 2016
AER publishes the Framework and Approach paper	Jan 2016
ElectraNet submits the Expenditure forecasting methodology to the AER	June 2016
AER issues the Reset RIN to ElectraNet	Aug 2016
<b>ElectraNet submits Revenue Proposal and Reset RIN to AER</b>	<b>Jan 2017</b>
AER publishes issues paper	March 2017
AER holds public forum	April 2017
Submissions close on Revenue Proposal and AER Issues Paper	May 2017
<b>AER publishes Draft Decision</b>	<b>Sept 2017</b>
AER holds Predetermination conference	Oct 2017
ElectraNet submits the Revised Revenue Proposal to AER	Dec 2017
Submissions close on ElectraNet's Revised Revenue Proposal	Jan 2018
Cross Submissions close	Feb 2018
<b>AER publishes the final transmission determination</b>	<b>April 2018</b>