

## **CONSUMER ADVISORY PANEL**

### **MEETING # 1**

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<b>Date:</b>	Tuesday, 25 August 2015, 1:00pm to 4:00pm
<b>Venue:</b>	Majestic Roof Garden Hotel, 55 Frome Street Adelaide
<b>Purpose:</b>	<ul style="list-style-type: none"><li>• Provide an introduction to ElectraNet and its external environment</li><li>• Discuss the purpose and operation of the Panel</li><li>• Develop views on how to approach engagement</li></ul>
<b>Attendees:</b>	Refer Attachment 1

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### **MEETING NOTES**

#### **1. Who is ElectraNet?**

Chief Executive, Steve Masters opened the meeting and welcomed all in attendance. He thanked Panel members and their organisations for agreeing to serve on the Panel and provided an overview of ElectraNet's purpose and the important role of the Panel in increasing ElectraNet's engagement with consumers. He introduced Ann Shaw Rungie to facilitate the meeting.

#### **2. Overview of workshop**

The workshop included a number of sessions, including introductions of members, discussions on the role of the Panel, how it might operate, members' expectations, the importance of appropriate engagement, a review of the draft Charter, and an outline of how ElectraNet might engage with consumers. These are outlined below.

#### **3. What is the role of the Panel and how should it operate?**

Panel members introduced each other and shared their expectations of the Panel.

Panel members declared potential conflicts of interest, which were noted as follows:

- Sandy Canale noted that his role as independent Energy and Water Ombudsman under the Scheme of which ElectraNet is a member will prevent his engagement on certain matters;
- Mark Henley and Tim Kelly noted that they are each landholders over which ElectraNet has electricity transmission line easements.

#### **4. Approach to engagement and the proposed Charter**

Ann introduced the role of engagement and the importance of identifying all stakeholders and developing appropriate and responsive methods of engagement. This is reflected in the draft Charter for the Consumer Advisory Panel, which outlines both the role and the way the Panel is proposed to operate.

Members discussed the Charter and generally agreed with the principles included. It was also suggested that if outcomes can be negotiated and agreed, then the Panel and ElectraNet may be able to partner to advocate outcomes.

#### **5. How should ElectraNet engage with consumers?**

Rainer Korte, Executive Manager Asset Management presented an outline of ElectraNet's initial thinking on its approach to consumer engagement, including which stakeholder groups it expects to engage with and anticipated engagement methods.

The Panel asked ElectraNet to identify its directly connected load customers. (refer Attachment 2)

#### **6. What should we be talking to consumers about?**

The Panel workshopped the issues that are expected to be of most interest to consumers as they relate to ElectraNet. These included affordability, tariff structures, forecast expenditure, reliability, environmental issues, regulatory incentives, customer relations, economic impacts, cost of capital and the impact of emerging technologies. A table summarising this will be provided separately.

#### **7. Next steps**

Panel members identified a number of issues that could be included on the next meeting agenda including:

- Separating issues for engagement with consumers into 'hard' and 'easy' issues
- Incentive schemes and the Framework and Approach process
- An overview of the business, the regulatory framework in which it operates, and directions emerging for the upcoming regulatory period
- More detailed timetable for engagement

Panel members agreed to share contact information (to be circulated separately) and were also invited to provide feedback on any issues raised in the meeting.

**Next meeting:** Tuesday, 6 October 2015 1-4 pm, at the same venue. A schedule of future meetings will be established at that time.

**Meeting Attendees**

<b>Member</b>	<b>Organisation</b>
Sandy Canale	Energy and Water Ombudsman SA
Daniel Gannon	Executive Director, Property Council of Australia
Mark Henley	Manager Advocacy and Communication, Uniting Communities
Tim Kelly	Conservation Council of South Australia
Andrew McKenna	Senior Policy Advisor, Business SA
Mark Searle	A/Chief Executive, SA Local Government Association
Graham Pratt	Consumers Association of South Australia
Jo De Silva	Senior Policy Officer, SACOSS
Vivienne Smith	COTA SA
<b>Independent Facilitator</b>	
Ann Shaw Rungie	Ann Shaw Rungie Consulting
<b>Company Representatives</b>	<b>ElectraNet</b>
Steve Masters	Chief Executive
Rainer Korte	Executive Manager Asset Management
Simon Appleby	Senior Manager Regulation and Land Management
Vicky Knighton	Senior Regulatory Advisor

**Apologies:**

Hon Rob Kerin, Executive Chairman, Primary Producers SA

**Directly Connected Load Customers**

<b>Customer</b>	<b>Connection Location</b>
BHP Billiton	Davenport 275 kV connection point and 132 kV connection point at Pimba
Defence Centre Woomera	Woomera 132 kV connection point
Alinta Energy	Leigh Creek Coalfield 33 kV connection point and Northern Power Station and Playford Power Station 132 kV house supplies
Arrium	Middleback 132 kV and 33 kV connection points
Orora	Roseworthy 11 kV connection point
SA Water	3.3 kV connection points at Morgan-Whyalla Pipeline Pumping Stations 1, 2, 3 & 4 Mannum-Adelaide Pipeline Pumping Stations 1, 2 & 3 Millbrook Pumping Station 11 kV connection points at Murray Bridge-Hahndorf Pipeline Pumping Stations 1, 2 & 3
Hillgrove Copper	Back Callington 11 kV connection point
Santos	Stony Point 11 kV connection point
AGL	Torrens Island Power Station 66 kV house supplies