

ElectraNet Information Sharing Protocol

Introduction

As a monopoly provider of Transmission Services in South Australia, ElectraNet is bound and abides by rules and regulations ensuring that South Australians get the most competitive outcome when it comes to electricity transmission services. From time to time, we acquire or generate electricity information in connection with our provision of prescribed transmission services which is not in the public domain. This is known as *ring-fenced information*.

Sometimes *ring-fenced information* might be valuable to businesses seeking to compete with ElectraNet in the provision of contestable services. The purpose of this Information Sharing Protocol is to set out how and when we will make ring-fenced information available.

Scope

This protocol only relates to *ring-fenced information* as defined in the Transmission Ring-Fencing Guideline (the Guideline). It does not alter, nor address, disclosure of information obligations arising elsewhere.

What is ring-fenced information?

As defined by clause 1.4 of the Guideline, ring-fenced information means electricity information, acquired, or generated by ElectraNet in connection with its provision of prescribed transmission services, that is not already publicly available, and includes electricity information:

- a) that ElectraNet derives from that information; or
- b) provided to ElectraNet by or in relation to a customer or prospective customer of prescribed transmission services.

Electricity information means information about electricity networks, electricity customers or electricity services, other than:

- a) aggregated financial information; or
- b) other service performance information,
that does not relate to an identifiable customer or class of customer.

What are our obligations?

Disclosure of information

One of ElectraNet's key obligations under the Guideline is to keep ring-fenced information confidential and only use it for the purpose for which it was acquired or generated¹.

ElectraNet must not disclose ring-fenced information to any person, including our related electricity service provider (RESP), unless²:

- a) ElectraNet has first obtained the explicit informed consent of the customer, or prospective customer, to whom the ring-fenced information relates;

¹ Clause 4.2.1 Protection of ring-fenced information

² Clause 4.2.2 Disclosure of information

- b) the disclosure is required by, or for the purpose of complying with, any law;
- c) the disclosure is necessary to enable ElectraNet to provide transmission services;
- d) the information has been requested by or on behalf of a customer, or potential customer, of another legal entity, and the disclosure is necessary to enable the legal entity to provide non-regulated transmission services or other services to the customer or potential customer;
- e) the disclosure is solely for the purpose of providing assistance to the extent necessary to respond to an event (such as an emergency) that is beyond our reasonable control;
- f) the disclosure is solely for the purposes of research by a legal entity other than our related electricity service provider;
- g) our related electricity service provider has requested the disclosure and we comply with clause 4.2.3 of the Guideline in relation to that ring-fenced information; or
- h) another legal entity, other than our related electricity service provider, has requested the disclosure.

Approach to Ring-fenced Information Sharing

Requests for information should be sent to regulation@electranet.com.au. The request for information must include:

- a detailed outline of the information required.
- the reason why the information is required; and
- the preferred format of the delivery of that information.

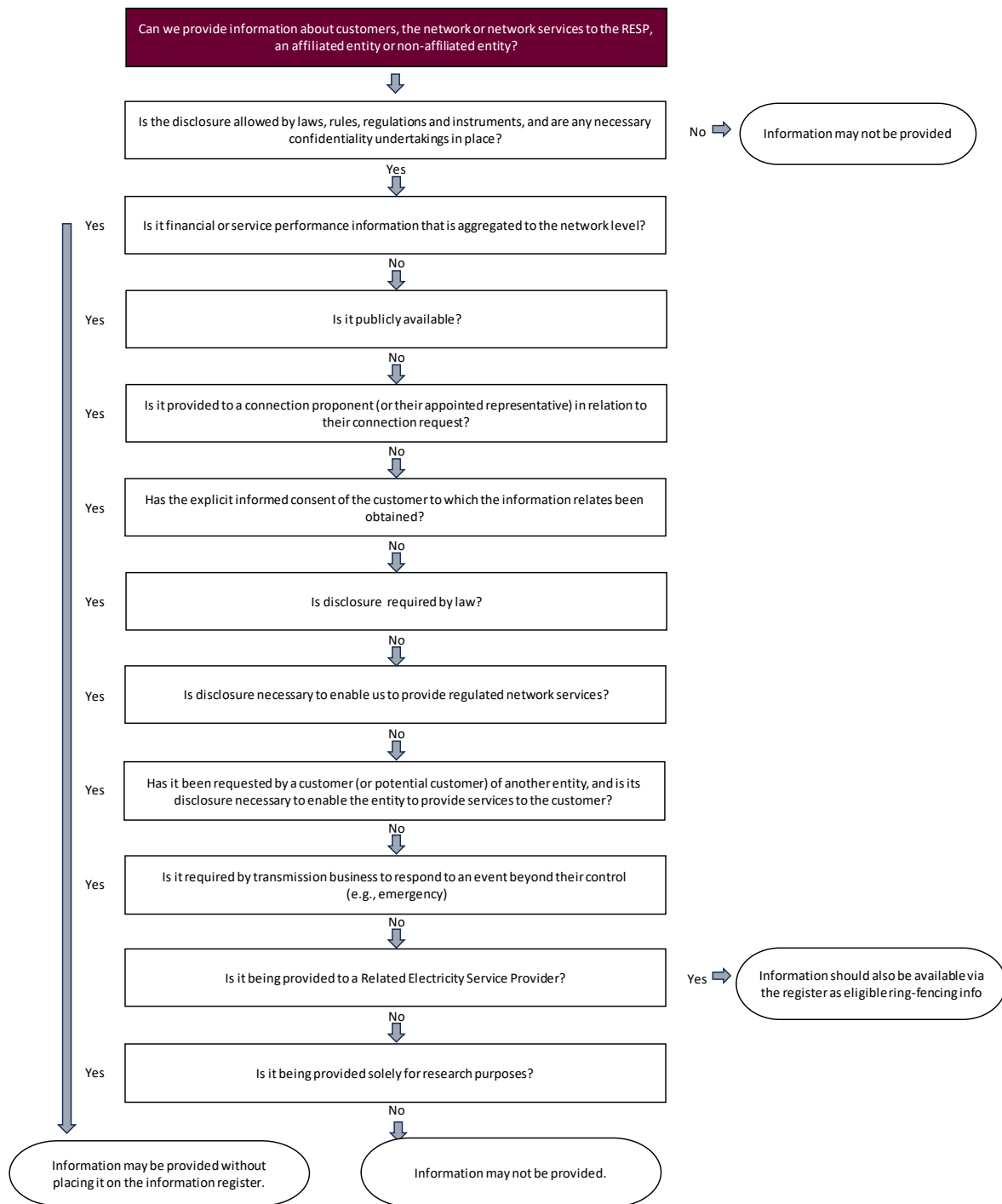
The Guideline does not generally require ElectraNet to provide information – its purpose is to ensure a level playing field by making sure that if we provide information to our related electricity service provider, we also make the information available to competitors.

Where possible ElectraNet provides access to useful information publicly through its Transmission Annual Planning Report. This publication aims to provide generators and other transmission customers with useable information they may need to make informed connection decisions.

Where ElectraNet provides information in response to a request, this will be recorded on ElectraNet's public information sharing register.

The flow chart below shows the process for identifying whether we will provide information in response to a particular request and whether we will make an entry on the public register.

Information Disclosure decision tree



ElectraNet's information register

The ElectraNet information register is publicly available from our website in line with clause 4.2.4 of the Guideline.

The information register lists the parties that will be provided with *ring-fenced information* we provide to our *related electricity service provider*. It describes the information each party has asked to be provided with in enough detail to allow others to consider whether they too should join the register.

Being on the information register does not necessarily mean you will be provided with *ring fenced information*. It means that if we provide *ring-fenced information* to our related electricity service provider, we will also provide it to you.

If we provide information to a third party *other than* our *related electricity service provider* this will not be evident from the information register.

In the event that ElectraNet discloses *ring-fenced information* to our *related electricity service provider*, we will provide the same *ring-fenced information* to those legal entities included on the ElectraNet information register.

Terms and Conditions

All ring-fenced information provided to legal entities is subject to standard privacy and confidentiality terms and conditions. Where ElectraNet discloses information under its information sharing protocol, the recipient of information is bound by the same confidentiality obligations of the Transmission Ring-Fencing Guideline that would apply if they were a *transmission network service provider*.