

Consumer Advisory Panel

Meeting 24

26 May 2022

Meeting Purpose

The purpose of the meeting is to:

- 1. Collaborate with the CAP by partnering in the development of the updated terms of reference prepared by Strategic Matters to re-establish the CAP, and seek advice on the approach for recruiting additional CAP members*
- 2. Inform the CAP of recent developments in relation to ElectraNet's Revenue Proposal (Submissions, CESS, Insurance)*
- 3. Consult with the CAP on other matters (SA Power Networks regulatory proposal and ElectraNet annual planning process)*

Meeting Agenda

1. Welcome

- Purpose
- CAP Meeting 23 – approval of meeting notes

2. Revenue Proposal 2024-2028 – Update

- General update and submissions received
- CESS Update
- Insurance forecasts

3. CAP Restructure Update

- CAP – Terms of Reference
- Recruitment Process

4. Other Matters

- SAPN Regulatory Proposal
- ElectraNet Annual Planning Process

Revenue Proposal 2024-2028 Update

Jeremy Tustin, Regulated Investment Planning Manager

CAP Terms of Reference

Leanne Muffet

CAP Terms of Reference - Update

- ElectraNet has previously undertaken to work with the CAP to review the CAP's terms of reference.
- This has been led by Leanne Muffet, an independent engagement specialist, who has worked with the CAP and ElectraNet to develop a draft Terms of Reference that was circulated recently
- The draft Terms of Reference reflect:
 - Recommendations from the recent Revenue Proposal engagement process
 - Seed Report: Consumer Engagement Report recommendations
 - Expectations from the AER's Better Resets Handbook
 - Expectations from CAP members
 - Best practice engagement

CAP Terms of Reference - Discussion

Key issues to be considered and discussed:

- Role and purpose of the Panel
- Breadth of membership
- Whether the term “consumer” is appropriate moving forward or should we consider renaming to the Customer Advisory Panel?
- Should the CAP consist of both consumer representatives and individuals?
- Should the CAP have a Chair aside from the meeting Chair / independent facilitator?
- The CAP work program and budget implications

CAP Governance Review – Current Membership

Consumer Advisory Panel Membership

| Member | Organisation | Status |
|-------------------|-----------------------------------------------------------------|----------------------|
| Mark Henley | Uniting Communities | Current |
| Mark Sutton | Outback Communities Authority Regional Development Australia | Current |
| Vikram Kenjle | University of Adelaide | Current |
| Jordan Smith | Business SA | Current |
| Peter Labropoulos | SACOME | Resigned from SACOME |
| David Headberry | Major Energy Users | Passed Away |
| Rob Kerin | Primary Producers SA | Resigned from PPSA |
| Peter Dobney | Energy Users Association Australia | Retired |
| Shelley Ashe | Energy Consumers Australia | Seconded to NSW Govt |
| Maureen Boyle | SACOSS | Resigned |

CAP Restructure Update – Draft Recruitment Process

1. Populate a list of desired skills and attributes
 - Social sector eg: United Communities etc
 - Local Gov and or Regional Development (RDAs)
 - Climate policy and or climate change mitigation
 - Renewable Energy companies (eg: [the Energy project](#))
 - R&D / regulatory businesses ???
 - Economics
 - State Gov: Business SA, Dept Mines & Energy, SAFECOM, GISA, DIT,
 - ???
2. Determine who might be suitable
3. Direct approach to apply PLUS
4. Advertise the role (papers, newsletters) – extent?
 - direct mail to networks, social media... linked in? facebook?
 - LGASA, RDA
 - State Gov: DEM, DIT, SAFECOM, Green Industries SA, dept Innovation + Skills, PIRSA,
 - Social and community organisations: Uniting Communities, SACOSS, Multicultural Youth SA, ST John Youth Services,
 - NFP: Trees for Life (TFL), Nature Foundation, Conservation Council, SACOSS
 - Energy / sustainable focus business
5. Establish an interview panel
6. Recruit

Next Steps

- Recruit new CAP members – 1 June to 31 July
- Develop CAP Action plan – 30 June to 31 July
 - Development of Induction program for CAP members
 - Annual CAP Schedule and Planning
 - Implement other measures associated with new CAP structure

Other Matters

Leanne Muffet

Thank You

